

EU3 Limited

Terms and Conditions 2015

By placing an order with EU3 Limited you are agreeing to our Terms and Conditions which are set out on this page. We recommend that if you disagree with any of these Terms and Conditions you do not use our website, or purchase any of our services. From time to time we may decide to change these Terms and Conditions. Should these changes take place after you have placed an order with EU3 Limited then the original Terms and Conditions at the time of placing your order will apply.

A contract with EU3 Limited (or its partners) will only exist when EU3 Limited has accepted your order. Occasionally we may refuse an order without notice but will inform you within 24 hours of your order.

All prices listed on any EU3 Limited owned website are subject to change without prior notice and EU3 Limited does not accept any liability for this. Should our prices change after you have placed an order then the price at the time of purchase will apply.

All content on this site is the property of EU3 Limited. Unauthorised copying or reproduction is not permitted.

EU3 Limited go to great effort to ensure the information on its website is accurate. We accept no liability as a result of inaccuracy in any of the information on any EU3 Limited owned website.

Ordering with EU3 Limited:

No warranty is given as to the time estimates given on the website required to complete the delivery of your service, though in all cases we will use our best endeavours to deliver the service purchased in a timely manner.

In order to complete your order we may need to collect personal information which is typically collected via email, over the phone, and via online and emailable forms.

EU3 Limited take payment in advance in order to begin your order. This will be through our online merchant service providers, or a third party provider such as Paypal. However, should you wish to pay by other means please make contact to discuss alternative methods.

If we find that due to the nature of your order; e.g. complex information, unavailability of placement, we will fall outside the originally discussed time-frame we will contact you to discuss this, and agree the next steps. Similarly, if we find that due to resources or the lack of, or any other issue, we will fall outside of the discussed time-frames we will contact you to discuss this and agree the next steps or required actions.

We do recommend that throughout the process of your order being delivered that you do check your Junk or Spam folder. We cannot accept any liability for where correspondence or elements of an order has been sent but perceived as not received for this reason.

Once you have received your order, or we have delivered the elements of the Service purchased, we will assume your order is complete.

We provide our services in good faith and complete orders (deliver our Services) to the best of our abilities, experience and knowledge. We cannot accept any liability should you suffer any loss or damage from taking our advice, or purchasing any service advertised on this website.

Cancellation & Returns Policy:

The services provided by EU3 Limited are typically 'tailored and delivered to consumer's specifications, or clearly personalised'. It is for this reason that the majority of our services are exempt from the normal distance selling regulations. However should you wish to cancel an order, or request a refund, you can do so at anytime by sending an email to support@eu3group.com. EU3 will review the request in accordance with UK law, and Consumer Contracts Regulations, which can be viewed here <http://www.which.co.uk/consumerrights/regulation/distance-selling-regulations#link-3>

Complaints:

In the unlikely event you have a complaint or grievance in relation to your order with EU3 Limited in the first instance you should contact the Program Manager that you placed your order with. Should you not be able to resolve the issue with them directly, you can escalate the complaint to the Managing Director of EU3 Limited by sending an email to support@eu3group.com – once received your complaint will be investigated and we will reply to you within 10 working days.